

LORRAINE TAYLOR YOGA (LTY) RETREAT TERMS & CONDITIONS

BOOKING AND PAYMENT

A booking is complete upon receipt of full payment to Lorraine Taylor Yoga (LTY) at the rate advertised at the time of the booking. It is the participant's responsibility to check the booking and ensure that the particulars contained therein are correct.

CANCELLATION OF RETREATS

In the event of cancellation by the participant, the following refunds apply:

75% of full tuition will be refunded 1 month before the course start date ~ minus bank transfer fees.

50% of full tuition will be refunded 1 month – 21 days before course start date ~ minus bank transfer fees 1 month.

25% of full tuition will be refunded 21 – 14 days – before the course start date ~ minus bank transfer fees.

Less than fourteen days before the start of the course results in no refund. In the event of cancellation of a Retreat by LTY, a full refund or alternative dates for a retreat will be offered. LTY will not be liable for any travel expenses or losses incurred by participants. Participants are advised to have a comprehensive travel insurance covering costs for any loss.

In the event of cancellation of a Retreat due to 'Force Majeure' and failures beyond its control, LTY will not be held liable for any retreat related expenses or any loss incurred by the participant. This covers natural disasters, war, 'acts of God', closure of airports, civil strife, accidents or failure to perform by third parties, including suppliers and subcontractors.

MEDICAL CONDITIONS & RELEASE

The participant agrees to advise LTY of any physical, mental or emotional condition/s that could impact his/her participation in this retreat, e.g. injuries, chronic conditions, recent medical or surgical procedures, any medication/s taken and the ailment/s the medicines are addressing.

The participant agrees to inform LTY of any pre diagnosed psychiatric conditions and prescribed medications. The participant agrees to continue all prescribed medications prior to and during attendance at retreats held by LTY.

In consideration for participating in the retreat, the participant agrees to waive LTY from any liability arising from any physical, mental or emotional conditions arising during or after the retreat.

RIGHT TO PROMOTIONAL PHOTOGRAPH AND VIDEO

The participant understands that LTY reserves the right to take photographs, film and audio recordings on retreat and agrees that photographs, video and audio recordings can be used for promotional and teaching purposes. LTY will treat all materials deemed personal or sensitive with respect, care and sensitivity.

The participant may advise LTY prior to the retreat if they object to their image or voice being recorded. However, LTY reserves the right to make the final decision on the use of all retreat images or sound recordings.

CERTIFICATION

LTY is under no obligation to certify a participant that hasn't fully met the requirements of the Yoga Alliance criteria.

GENERAL

LTY reserves the right to decline a participant's booking on a retreat. A full refund will be provided if payment has been received.

On occasion LTY has to act in the interest of a participant's health and safety and the wellbeing of the entire retreat group. The participant agrees to comply with decisions of LTY in relation to his /her continued retreat attendance.

In the event that a participant's behaviour is not compatible with the general enjoyment and wellbeing of the group at large, LTY reserves the right to prohibit the participant from continuing the retreat. In such a case, LTY will not be liable for any refund, compensation to the participant or for any additional costs incurred by the participant.

Should the participant have a complaint during the Retreat, he/she should immediately inform Lorraine Taylor who will do her best to resolve the issue.

DISCLAIMER

The above Retreat Terms & Conditions outline the agreement between the retreat participant and LTY. No representation, term, warranty or condition can be expressed or implied by reference to any other writing, advertisement or conversation. This agreement may only be varied in writing by a duly authorised representative of LTY.